

Evolving our services

• Strategic Priorities over 5 years:

- Provide high quality services that meet the mental health care needs of seniors
- Review the service model to ensure it maximizes capacity and efficiencies in operations
- Improve timely access to services
- Strengthen collaborations with partners and situating GPCSO services as part of an integrated system of care
- Respond to needs in the system by identifying gaps and advocating for the change

Supporting our staff

• Strategic Priorities over 5 years:

- Maximize health and safety of staff of the organization – this includes maintaining, articulating and enhancing strategies that build resilience and wellbeing in staff
- Ensure mechanisms are in place that provide staff with a predictable work environment including performance appraisal, compensation, satisfaction and processes to raise
- Formalize staff recognition strategies
- Using existing opportunities more effectively to meet the educational and professional development needs of staff
- Providing opportunities for self-directed professional development
- Ensuring infrastructure is in place to facilitate the work of staff

Strengthening our governance

• Strategic Priorities over 5 years:

- Implement a clear direction for the organization
- Developing an infrastructure that supports the Board in providing leadership to the organization
- Ensure board members are knowledgeable about the organization and can effectively communicate / promote the organization's needs
- Broaden and stabilize the membership of the Board to ensure that the competencies of the Board membership meet the requirements of the organization
- Develop and implement Board accountability processes